



Pirean

Unlock Your Business Potential

Solution Assured: IBM Tivoli Storage Manager

Tel: 0845 226 0542
Fax: 0845 226 2742
Email: info@pirean.com
Web: www.pirean.com

Business Flexibility, Continuity and Storage Management Health Check

Storage and network administrators face tough challenges to provide cost effective and resilient storage solutions.

Building on your investment in best of breed technology, Pirean's Solution Assured services for IBM Tivoli Storage Manager are designed to improve existing capacity utilisation, optimise performance and ensure your ability to recover business critical data in the event of an unplanned outage.

The only Service Management consultancy accredited to ISO 9001, ISO 20000 and ISO 27001, Pirean ensure that you meet the standards required of today's business. In addition, Pirean's Solution Assured Services and Support provide a unique guarantee of performance on and beyond delivery.

Together, Pirean and IBM deliver Storage Management solutions for:

- **Performance**
For ongoing integrity and continuous achievement of Service Level Agreements
- **Media Management**
Improving media utilisation and capacity planning
- **Business Continuity**
Reducing the risk of data loss and speeding time to recovery



About Pirean

Pirean are acknowledged industry leaders in the delivery of enterprise solutions for business opportunity and business service excellence. We deliver effective strategies and technologies to power organisations and e-business.

Pirean deliver recognised expertise in Quality Management, Information Security Management and IT Service Management through services benchmarked to ISO 9001, ISO 27001 and ISO 20000 Standards.

As IBM Premier Business Partners, Pirean offer particular expertise in the delivery of IBM Tivoli, DB2, WebSphere and Express solutions for IT Service Management, Security Management and Service Oriented Architectures.

We deliver the right combination of skills and services to unlock your business potential and maintain the highest return on your IT investment.

To learn more about Pirean visit www.pirean.com or call +44 (0)845 226 0542

Pirean and IBM deliver assured solutions throughout the lifecycle of your data for:

Performance

Given the increasing complexity of technology infrastructures it is important to consider how you deliver a stable service. The right approach to IT Service Management significantly improves business control and reduces the risk of failing to meet Service Level Agreements

Pirean's Health-Check reviews all Tivoli Storage Manager related performance data and recommends server tuning and database management best practices as required.

We also provide detailed custom reports that measure the performance of your Tivoli environment and help you identify potential resource constraints.

Media Management

A Pirean Health-Check includes a complete accounting of TSM managed media and media content. We can also identify media management improvement strategies such as mount frequency reduction or reclamation settings.

Pirean's structured approach to storage management services can help you improve media utilisation and capacity planning, make better investment decisions and chart a course for future growth.

Business Continuity

In today's On Demand world, the ability to minimize the impact of an outage and ensure high-availability of mission-critical data and applications is a business imperative. Pirean's expert services, together with IBM Tivoli software, allow you to help reduce the risks associated with data loss while also helping to reduce complexity and time to recovery.

As part of our Health-Check services, a series of recovery bench tests are performed to identify any issues that may arise in an emergency recovery situation.

Solution Assured

Solution Assured encompasses all Pirean Services and products through:

- **Assured Delivery Services**
 - ◇ Custom solutions for the design, development and implementation of business focused IT services and best practices
- **Assured Support Services**
 - ◇ Building on Pirean's outsourced support services to deliver product maintenance and problem resolution, trusted counsel and training for continuous improvement

To discover how Pirean can unlock your business potential through the IBM Tivoli Portfolio visit: www.Pirean.com/Tivoli

